

Kaitlyn Chock

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Community Relations Coordinator, Nutritional Therapy Association, Portland, Ore.

July 2018-Present

- Maintain all community outreach activities, including writing a monthly newsletter for more than 4,000 members and developing a professional development program for alumni
- Help plan and execute annual conference for more than 1,000 attendees, including managing the conference website and app, and running the exhibitor program and managing about 100 exhibitors
- Manage trade show program, handling logistics for the shows and prepping all booth staff, and developing a process to track the number of leads each show generates

Director of Marketing and Publicity, A-WOL Dance Collective, Portland, Ore.

Nov. 2016 - June 2018

- Helped manage and run shows, including finding and managing more than 50 volunteers, soliciting advertisers and photographers and coordinating the design and distribution of flyers and programs
- Managed A-WOL's donation program and assisted with strategic planning and execution of fundraisers
- Managed and redesigned newsletter, writing all content and creating graphics
- Publicized A-WOL's company and training company performances, workshops, camps and classes

Public Relations Coordinator, adidas America, Portland, Ore.

Jan. 2017 - Feb. 2018

- Supported sports performance PR managers with media relations efforts including writing releases, pitching media opportunities and staffing interviews and media events
- Assisted PR managers with strategic planning around key launches and events, working cross-category with various business units; writing messaging, determining strategy, creating tactics and helping to execute the outlined plans, ensuring the team is hitting deadlines

Strategic Communications Coordinator, Cambia Health Solutions, Portland, Ore.

Jan. 2016 - Jan. 2017

- Strategized and developed customer facing communications, typically related to crisis management, including blog posts, press releases, member letters and web pages
- Managed customer concerns on social media about sensitive health insurance complaints and trained customer service team to appropriately and compassionately respond to members on social media
- Developed and managed a weekly newsletter for executives to share company updates, news highlights and issues the communications team was tracking

Associate Account Executive, Mobility Public Relations, Portland, Ore.

July 2014 - Jan. 2016

- Oversaw six social media accounts: drafting and posting copy, monitoring engagement, editing and overseeing China-based team's content, and developing monthly analytics reports
- Managed firm's nonprofit arm, spearheading an art therapy event supporting Randall Children's Hospital
- Served as a project manager ensuring my team and clients met deadlines

Education

University of Oregon, Eugene, Ore., Bachelor of Arts, Journalism, June 2014

Majors in Public Relations, Communication Studies and Humanities, Minor in Business Administration